There is a workaround for this issue. In some cases the diagnosis Code Pointer 2 may be checked but there is no diagnosis in the 2^{nd} box (and in some cases in the 3^{rd} box).

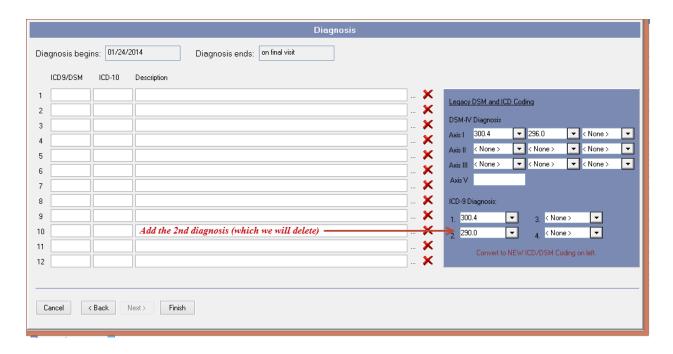
The workaround is to add the diagnosis (or diagnoses back). Then go back to the Charge HCFA Details screen and uncheck the box (not grayed out at that point), and then go back and delete the diagnosis.

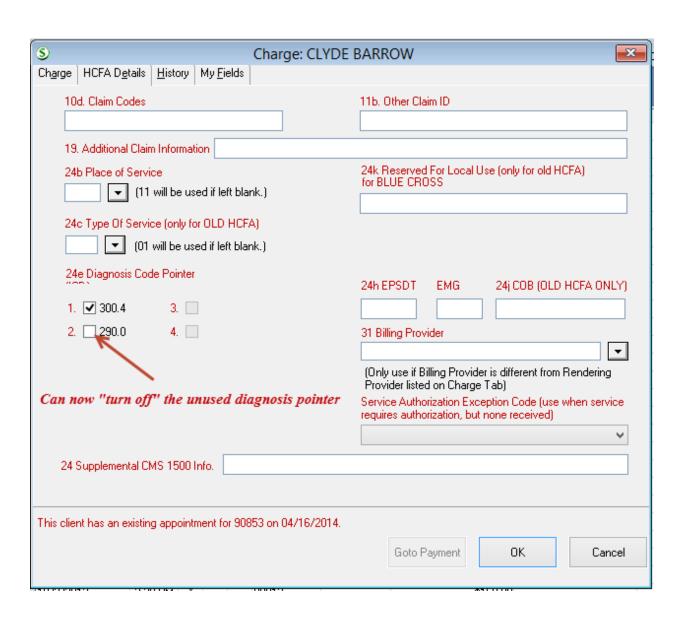
S Charge: CLYDE	BARROW			
Charge HCFA Details History My Fields				
10d. Claim Codes	11b. Other Claim ID			
19. Additional Claim Information				
24b Place of Service	24k Reserved For Local Use (only for old HCFA) for			
(11 will be used if left blank.)				
24c Type Of Service (only for OLD HCFA)	24k Reserved For Local Use (only for old HCFA)			
(01 will be used if left blank.)	for			
24e Diagnosis Code Pointer				
	24h EPSDT EMG 24j COB (OLD HCFA ONLY)			
1. 🗹 300.4 3.				
2. 🗸 4. 🗌	31 Billing Provider			
	(Only use if Billing Provider is different from Rendering Provider listed on Charge Tab)			
	Service Authorization Exception Code (use when service			
	requires authorization, but none received)			
	~			
24 Supplemental CMS 1500 Info.				
This client has an existing appointment for 90853 on 04/04/2014.				
	Goto Payment OK Cancel			

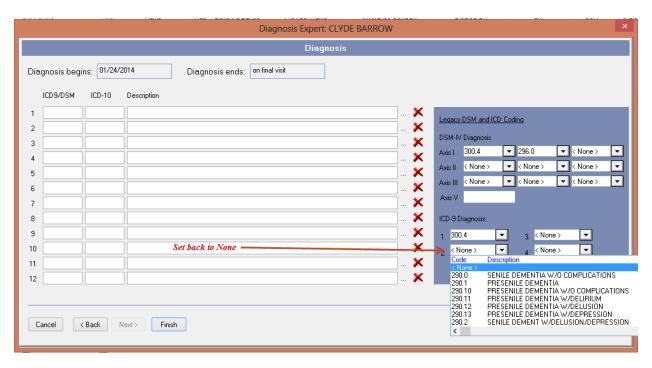
Diagnosis Expert: CLYDE BARROW	×
Diagnosis	
Diagnosis begins: 01/24/2014 Diagnosis ends: on final visit	
ICD9/DSM ICD-10 Description	
Single Diagnosis - but 2nd diagnosis Single Diagnosis - but 2nd diagnosis pointer is showing on the claim form.	X Legacy DSM and ICD Coding X DSM-IV Diagnosis X Axis II 300.4
11 12	X Convert to NEW ICD/DSM Coding on left.
Cancel	



Showing 2 diagnosis pointers when there is only one diagnosis







	24. A	DATE(S) OF SERVICE From To					B. C. PLACE OF	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)		E. DIAGNOSIS	
	MM	DD	YY	MM	DD	YY	SERVICE	EMG	CPT/HCPCS	MODIFIER	POINTER
1	04	16	14	04	16	14	11		90853	7	A
2					1	1					THE .
3		Non	v jus	st she	owing	gone	point	ter		THE REAL PROPERTY.	- protect